

## Panel - Bug # 184: Don't allow those on a legacy DD mandate to set a minimum charge that's higher than the

<b>Status:</b>	New	<b>Priority:</b>	Normal
<b>Author:</b>	admin	<b>Category:</b>	
<b>Created:</b>	2020-05-15	<b>Assigned to:</b>	
<b>Updated:</b>	2020-05-15	<b>Due date:</b>	
<b>Subject:</b>	Don't allow those on a legacy DD mandate to set a minimum charge that's higher than their usual bill		
<b>Description:</b>	<p>If someone with a legacy Direct Debit mandate kindly sets a higher minimum DD charge than their actual usual bill then we will not be able to charge them at all.</p> <p>Mandates created with GoCardless's legacy API have a cap on the amount per period that can be charged and this amount can't be altered. As a consequence it's pointless allowing customers with such a mandate to set a minimum charge that is higher than their actual regular bill. If they want to do that then they would need to cancel their existing mandate and authorise a new one.</p>		

### History

#### 2020-05-15 04:10 - admin

That page is already quite busy with options and information. Those on a legacy mandate already have an extra section explaining that they might need to cancel and re-authorise. I'm tempted to just not allow those on a legacy mandate to set a minimum charge at all as this would look a bit less confusing I think.

We already have the default minimum charge of £5.00 anyway.