

Misc infrastructure - Feature # 198: Scheduled maintenance emails should contain reference to host

Status:	Resolved	Priority:	Low
Author:	zuzak	Category:	
Created:	2021-08-24	Assigned to:	
Updated:	2021-08-28	Due date:	
Subject:	Scheduled maintenance emails should contain reference to host		
Description:	Emails about scheduled maintenance tell me my guest's name, its main IPv4 address, and a time window for its maintenance. However, communications on Twitter about the maintenance generally refer only to the host. It would be good to list the host each guest is on, so that it can be easily correlated to the Twitter updates without having to log into the panel.		

History

2021-08-26 02:10 - admin

The existing email has a section like this:

```
<pre>
## Your Maintenance Window(s) ##

Your VPS has been assigned a maintenance window during which the reboots
will take place. The start of the maintenance window for your VPS is
listed below, in UTC time zone. Each maintenance window is up to 60
minutes long, though the work should be completed much sooner than this,
typically within about 15-20 minutes (yay, SSDs!).
```

```
+-----+-----+-----+
| Name      | Main IPv4  | Window start (UTC) |
+-----+-----+-----+
| accountname | 85.119.x.y | 2021-08-25 01:45  |
+-----+-----+-----+

</pre>
```

If the table were instead like:

```
<pre>
+-----+-----+-----+-----+
| Name      | Main IPv4  | Hosted on | Window start (UTC) |
+-----+-----+-----+-----+
| accountname | 85.119.x.y | limoncello | 2021-08-25 01:45  |
+-----+-----+-----+-----+

</pre>
```

would this satisfy your request?

The above is 69 characters wide so should still fit okay in a plain text email ("limoncello" is currently the longest host name).

While we're here, the account name is currently right-aligned so perhaps the heading should be as well?

```
<pre>
+-----+-----+-----+-----+
|      Name | Main IPv4  | Hosted on | Window start (UTC) |
```


Can you use tabs instead of spaces?

This looks weird (as does the old) on proportional fonts (e.g. Gmail)

2021-08-28 17:05 - admin

- Status changed from Resolved to In Progress

Oh dear, I did wonder when this would be coming! In my day email was read in fixed width font, get off my lawn etc.

I guess there's more of this heresy than proper email now, so I probably should give in and send HTML email.

In the mean time yes I will try using tabs. Is it reasonable to assume that a tab is about 8 columns?

2021-08-28 22:59 - admin

- File gmail-table.png added

- Status changed from In Progress to Resolved

I just changed it to HTML. It now looks like this on gmail.

!gmail-table.png!

Files

box-drawing.png	49.9 KB	2021-08-26	admin
Screenshot_2021-08-28_at_17-49-14__Misc_infrastructure_-_Feature_23198_Resolved_2021-08-28_Scheduled_maintenance_emails_should_conta_..._p.png	231.9 KB	2021-08-28	pozak
gmail-table.png	68.3 KB	2021-08-28	admin